DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

PIA Symposium 2015

Government Systems
Committee
DLA

27 March 2015



Background

Support challenges for DLA...

 Difficult to forecast, time-change items, long lead times, small supplier base, extensive testing requirements

Customer Perspective...

- Delivery dates too far out
- Awards to suppliers with known quality issues
- Waive FATs over Service objections
- Can't get traction with emergency buys

Industry Perspective...

- Too many touch points and time associated with FATs/PLTs
- Communication is lacking
- Expend effort only to see PRs disappear
- DLA not responsive to inquiries

Parachute Support Improvement IPT established (July 2014)!!!



Parachute Support Improvement IPT

- Focus is on...
 - Intensive management of Service 'Hot List' items
 - Fixing the Process
- Dissection of end-to-end process...

Process Buckets'

Define the Requirement

Develop the Support Plan

Execute the Acquisition

'Hot List' identification from each Service

Monthly validation of anticipated future use

Monthly Supply Plan validation

Urgent and Compelling PRs where needed

Feedback loop for support (Get Well) status

Changes to Contract Language

Expedites/Weekly calls with Suppliers

Engaged with ESAs/Labs to shave/waive Testing

Toolset and 'Czar' for monitoring testing 'gates'

IPT Solutions



Service 'Hot Lists'

Future Use and Supply Plan Validation

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Contract Language Changes

- Geared towards reducing touch-points & time...
 - ESAs/Post Awards added language to notifications to Suppliers and QALIs indicating that DCMA QAR has authority to approve LOTs if Supplier has conformed to recommendations in conditional approval
 - Pre-award added statement to contracts to allow ESA to talk to suppliers directly for clarifications, but anything requiring changes to be addressed with Contracting Officers
 - Requirement in contract language for Supplier to notify Lab and Contract Administrator when shipment made (to include tracking information)



Gated Test Process

- 3 Major Gates
 - Manufacturing (Vendor drives schedule)
 - Contract award to delivery
 - Testing (Lab drives schedule)
 - Delivery to test report
 - Post test (Product Specialist and Contract Admin drives schedule)
 - Receipt of test report to vendor notification
- Management doctrine
 - Manage by open contract test CLIN
 - Engage on outliers and exceptions
 - Established timeframes per CLIN
 - Visibility of test CLIN by gate

Escalate when Gates are busted!!!



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4.6 HUMAN SYSTEMS DEPT. QA BRIEF

Presented to:

PIA Daytona Beach March 2015

Presented by:

Mr. Paul Runnells

U.S. Navy Quality Assurance





U.S. NAVY Quality Assurance Team

John Drake

Paul Runnells

Aaron Perry

Naval Air Warfare Center, Weapons Division
China Lake, CA



ENGINEERING SUPPORT ACTIVITY (ESA)

- ☐ China Lake is the ESA for all Parachutes, Harnesses, and Related Equipment
- ☐ Authority for all Changes to Equipment
- ☐ Review Deviation Waiver Requests and Accept or Reject
- ☐ Engineering, Mishap Investigation, QA Lab
- ☐ Provide Information to the Fleet, DLA, and Manufacturers





China Lake

- ☐ Engineering, Design, Test & Evaluation and QA Lab all in one location
- \square Turn around most inspections within 1-2 weeks
- ☐ Shipping/Receiving can be slow. Provide shipping information whenever possible to ensure timely receipt of samples



FAT / PLT

- ☐ The Navy will only support waiver of FAT on a case by case basis
- ☐ The Navy does not support waiving PLT
- ☐ We understand that production lot sizes may be dependent on demand, but recommend smaller production lots
 - Recently received 5 parachute samples for PLT, the data plate was on the incorrect gore, and the lot was rejected. The samples were selected from a lot of 354. The manufacturer has to correct the defect on all canopies, if the lot size was smaller, the manufacturer may have incurred less cost, the repairs could have been completed in less time, and the finished product could have been delivered earlier.



Examples of Discrepancies

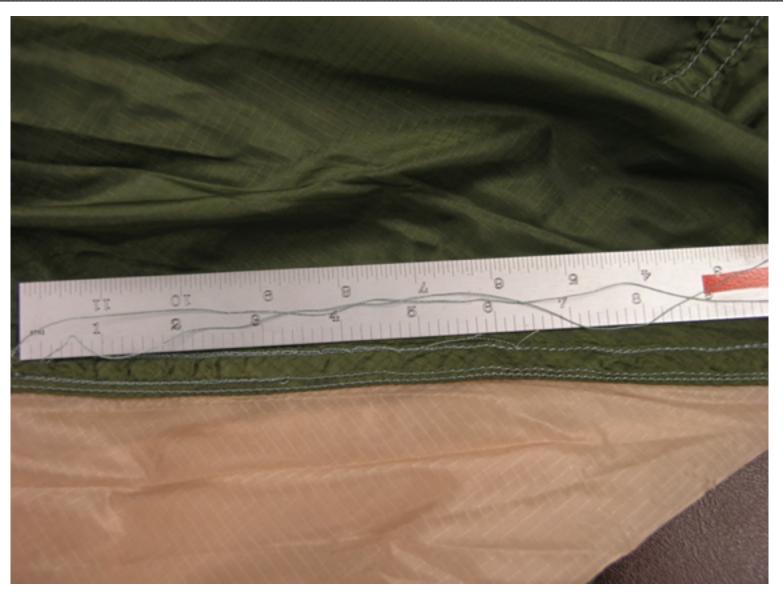


SEARED THREADS





UNTRIMMED THREAD ENDS





SUSPENSION LINE CAUGHT IN STITCHING





CLOSE-UP OF SUSPENSION LINE





SUSPENSION LINES TACKED TOGETHER





CLAMP LEFT ON ORAL INFLATION VALVE





SAFETY PIN ATTACHED TO PILOT CHUTE





Questions?



Contact Info

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The Way Ahead

- Parachute Summit 2015
 - July TBD

Continuous Process Improvement! Visibility and Accountability