DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



19FEB2016



Background

Support challenges for DLA...

 Difficult to forecast, time-change items, long lead times, small supplier base, extensive testing requirements

Customer Perspective...

- Delivery dates too far out
- Awards to suppliers with known quality issues
- Waive FATs over Service objections
- Can't get traction with emergency buys

Industry Perspective...

- Too many touch points and time associated with FATs/PLTs
- Communication is lacking
- Expend effort only to see PRs disappear
- DLA not responsive to inquiries

Parachute Support Improvement IPT established July 2014



Parachute Support Improvement IPT

- Focus on...
 - Intensive management of Service 'Hot List' items
 - Fixing the Process
- Dissection of end-to-end process... CPI

Process Buckets'

Define the Requirement

Develop the Support Plan

Execute the Acquisition

'Hot List' identification from each Service

Monthly validation of anticipated future use

Monthly Supply Plan validation

Urgent and Compelling PRs where needed

Feedback loop for support (Get Well) status

Changes to Contract Language

Expedites/Weekly calls with Suppliers

Engaged with ESAs/Labs to shave/waive Testing

Toolset and 'Czar' for monitoring testing 'gates'

PT Solutions



PERSONNEL PARACHUTE ANALYSIS

- •DLA Managed Parachute Consumables Review (11/15) recommendation "War Stopper Program conduct a Risk Assessment of the Personnel Parachute sector"
 - •The War Stopper Program focuses on industrial base related issues that impact readiness and contingency support to the war fighter
- •<u>Purpose of Study</u>: The objective of the study is to determine the health of the industry and opportunities to reduce the production lead times and develop best logistics support strategy for DLA managed personnel parachute components.
- •Scope of Study: This study is limited to a supply chain assessment for DLA managed Aviation, Land and Maritime, and Clothing and Textile personnel parachute components.
- •<u>Study Execution</u>: The Study will be performed by Shepra, a DLA support contractor
- •Key Task:
 - •Data collection, data analysis, and market research
 - •Industrial base input will fill in gaps and provide supplier perspective
- •Out Come:
- •Analysis & recommendations development
- •Final report and briefing to government and industry partners

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The Way Ahead

- Bi-Monthly TeleCons
- Monthly Top 20 Hot Lists
- Identify and Execute Long Term Contracts
- Parachute Industry Association (PIA)
- DLA Customer Training
- DDC Shipping/Receiving Goals
- Continuous Process Improvement
 - Waiver Process Mapping
- DLA Industrial Base Study
- Visibility and Accountability
 - Identifying Tracking Tools
 - Parachute Tracking System



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WARFIGHTER SUPPORT